

NRRC reopening 2020

Our mission is to make all our customers and staff comfortable while at our Club



COVID-19 has been difficult on all of us and has changed our way of thinking. Our mission is to make our customers and staff feel comfortable as you enter our facility to stay healthy and happy during our challenging health crisis.

Your safety and well being are our highest priority. The following pages will share our Standards of Operation to ensure that our commitment to good health is resonated in our environment. It will be everyone's duty to maintain these standards at all times and protect the well-being of our community.

WE ARE SO EXCITED TO RE-ACTIVATE OUR SPACES.

WE ARE STRONGER TOGETHER!



WHAT HAVE WE HAVE DONE SO FAR?

The following are our enhanced standards that we have initiated while we have been closed to keep you safe.

Enhanced Safety Measures

- Touchless check-in, entrance & exits
- Employees required to wear mask, members encouraged to, prior to getting on court
- Clean & sanitize all day by members & staff
- Sanitation stations throughout building
- 15 min cleaning breaks after each 1/1 ½ hr lesson
- Temperature reading before entering building for all
- Daily health screening for all staff

Additional Education, Communication & Social Distancing

- Reservation system utilized
- Abbreviated hours of operation
- Limited capacity for Club use
- Single bathroom use only
- Locker rooms are closed for now
- Signage reminders posted throughout Club



Employee requirement

WHAT NEXT?

Prior to Playing at NRRC

- Make a reservation / appointment using this link:
[https://ps1cc3jb0.formstack.com/forms/summer 20 lessons waiver](https://ps1cc3jb0.formstack.com/forms/summer_20_lessons_waiver)
- Review the USTA National guidelines we emailed you or also found on our website
- Pre-payment prior to coming is requested due to reducing touch points. Call (914) 636-1003.
- Don't forget your racquet and shoes! No loaners are available at this time.
- Pack your own mask, gloves (optional), water bottle (we suggest labelling them) & balls unless taking a lesson. If necessary, mark your balls for identification.
- Remember to use the bathroom prior to coming. We only have one restroom open for use during your time at the Club.

What to expect when you get here:

- You will be greeted at the front vestibule for a temperature reading. If your temperature is above the CDC guideline 100.4* or greater, you will not be allowed in the Club
- You will be checked in at the front desk and shown our sanitary stations, then given your court assignment.
- You will then be asked to wash your hands at our hand washing station.
- Then you may enter the court assigned to you
- Doors have been replaced with screens that you can enter without touching with your hands
- Benches & score keepers have been removed from each court



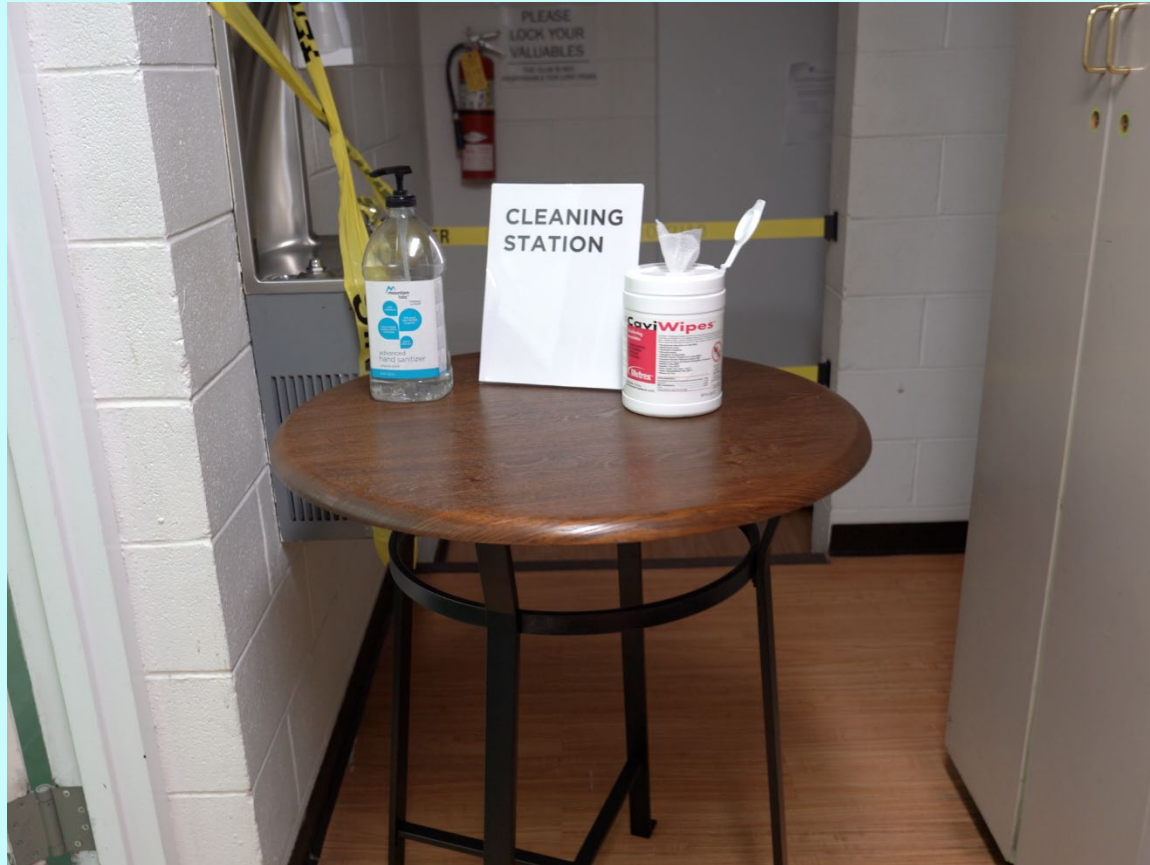
Hand washing at our sink

What to do when on court?

- If you have a court reservation, you will be required to bring your own balls. When playing doubles, we suggest each team (if not from the same family) bring their own balls and mark them prior to playing for easy identification.
- Don't touch balls that are not yours.
- If taking a lesson, the pro will pick up balls. No need to touch them.
- Use your racquet head to push or hit the ball to others
- Remember social distancing while on court
- No contact with others: high fives, fist bumps, etc.
- Avoid touching your face
- Do not switch ends of the court
- Most of all, ENJOY!

What to expect when you leave:

- We request that you leave the court as soon as possible to allow us to sanitize between usage.
- Please take all your belongings with you.
- Utilize the hand sanitizing stations on your way out: wipes and sanitizer available for you.
- We are implementing a One-way In, One-way Out system to avoid crowding, please follow the signage & arrows
- Locker rooms have been closed temporarily.
- All lobby furniture has been removed to avoid lingering inside.
- Someone from our staff will follow you with a 15 minute clean up. Sanitizing surfaces on the court, hoppers, carts, top of the net, etc. to ensure your safety and others to follow.



After tennis Cleaning Station

Websites to refer to:

<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/index.html>

<https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/index.html>

<https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/index.html>

<https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/index.html>

<https://www.cdc.gov/coronavirus/2019-ncov/faq.html>

<https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>

<https://www.usta.com/en/home/stay-current/national/usta-statement-on-safety-of-playing-tennis-during-the-covid-19-v.html>

<https://www.usta.com/en/home/stay-current/national/playing-tennis-safely-facility-and-programming-recommendations.html>

www.NRRC.us (914) 636-1003

